# IMPACT REPOR



Meeting people where they are: Throughout the worst of the pandemic, we maintained relationships with 1,232 participants through outreach. We connected in alleyways, abandoned houses, and street corners, providing vaccines, safer drug use materials and food.

**Connecting people to care:** When health care became harder to access, we partnered with Baltimore City Health Department's SPOT Van and Healthcare for the Homeless to bring our community high-quality healthcare services, including COVID-19 vaccines, Hepatitis C, HIV, STD testing and treatment, PreP, flu shots, and wound care.

Bringing people power to CCCC: We furthered our commitment to transparency and power-sharing as we engaged in our first-ever participatory budgeting **process.** All staff participated in workshops where they learned how nonprofit budgets work and designed their program's budget for the following year. They then refined these budgets in partnership with our clients, who provided feedback and priorities on how the money gets spent.

#### Dignity, Respect, & Justice

"Living like a rockstar at the Residence Inn. If I needed to point to anything as a pivotal point in my life, that would be it." - Empty, Harm Reduction Specialist and client, on their most impactful experience at CCCC





CCCC promotes health, selfdetermination, and self-advocacy for individuals and communities affected by drug use, stigma, poverty, and inequities, with a primary focus on serving individuals who use drugs.

#### **BY THE NUMBERS**



**5** participants housed for 2 years by our team, **56** participants connected to housing services



5,541 lunches distributed



400,182 syringes distributed



5.741 naloxone doses distributed



7.738 encounters across all programs



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## COVID-19 UPDATE

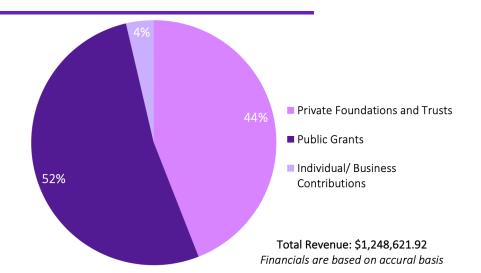
The ongoing pandemic continued to challenge us, but it did not stop us from helping our community prevent COVID-19. We made 689 educational connections about the vaccine during drop-in services and street outreach. In April 2021, we began providing biweekly vaccine clinics at the drop-in center. Throughout the remainder of the year, 82 people received at least one dose of the vaccine, with 57 becoming fully vaccinated. It took significant outreach to get our community vaccinated- an average of 12 or more outreach encounters to distribute just one vaccine dose. Over 65% of clients were fully vaccinated against COVID. Our work centered people that formal health systems don't reach.



"My favorite memory is the graduation ceremony for a client receiving their own permanent housing. It was inspiring to witness and be a part of!" - Bakari, Community Leadership Coordinator on his favorite memory at CCCC



## FINANCIALS



### OUR SUPPORTERS

Abell Foundation Behavioral Health System Baltimore Baltimore General Dispensary Fund Civic Works Jacob and Hilda Blaustein Foundation Johns Hopkins Innovation Fund for Community Safety Johns Hopkins Community Fund Zanvyl and Isabelle Krieger Fund Opioid Operational Command Center Open Society Institute Baltimore Maryland Department of Health The Middendorf Foundation The Morton H. Meyerson Family Foundation



#### Letter from Executive Director Dear Community:

What a year! 2021 required some serious creativity, flexibility and grit. Fortunately, these are qualities that have always been pillars of our community at Charm City Care Connection. I have been amazed by the ways that our harm reduction team builds trust and grows relationships through snowy weather and blazing heat, in back alleys and on our front sidewalk. I have watched how our supportive services team builds connections with clients at home visits and street corners. I have seen clients light up when they talk about the welcome baskets their case managers left them in their new apartments, complete with new plates, personalized mugs and coffee. I have watched our operations team keep our whole program running smoothly, allowing us to seamlessly deliver services in a multitude of obstacles.

This summer, I am stepping down as Executive Director of CCCC in order to move closer to my family. I am so energized by the current staff at CCCC and cannot wait to see how they and new leadership move and grow this work. I feel deep gratitude for all the staff, clients, donors, friends and supporters who work for a Baltimore that recognizes the inherent strength and dignity of all its people.

In love and solidarity,

Natanya Robinowitz

